

Client

Berwick Area Joint
Sewer Authority
berwicksewer.org

Type of Business

Sewer utility

Number of Locations: 1

Number of Employees:

19

AccountMate Users on System: 3

AccountMate Modules:

- Accounts Payable
- Accounts Receivable
- General Ledger

"The integrated solution of AccountMate and Diversified Technology's Utility Billing System has resulted in a strong financial management system that supports our core business model. I expect the accounting system to work smoothly each month, and it does."

– Gloria Bobersky,
Authority Manager,
Berwick Area Joint Sewer
Authority

Government Utility Leverages AccountMate for Improved Fund Accounting

The Berwick Area Joint Sewer Authority, a municipal government agency in northeast Pennsylvania, successfully collects, treats and recycles wastewater. Berwick's primary function is reducing water pollution. The result is that the river can be safely used for fishing, swimming and drinking water by significantly reducing low dissolved oxygen, fish kills, algal blooms and bacterial contamination.

With stringent government regulations and standards monitoring water integrity across the nation, Berwick utilizes a revolutionary Cannibal® solids reduction system to treat wastewater. Following a complex waste purification process that filters debris and destroys biological solids, Berwick screens, processes and releases 1.4 million gallons of pollutant-free wastewater back into the Susquehanna River each day. The Cannibal solids reduction system treats 1.5 million gallons of waste water in 61 hours.

The Challenge

Although Berwick managed a successful operation, maintaining business records for five different sewer authorities posed a unique set of challenges. While the regional board requires consolidated reports, each sewer authority also requires separate record maintenance, business reporting and other general ledger functions identifying revenues and expenses according to funding source (sewer authority).

With business and accounting transactions increasing with each additional sewer municipality, Berwick could not determine "where funds were going", recalled Gloria Bobersky, Berwick Area Joint Sewer Authority Manager.

As a result, Berwick required a comprehensive financial management solution that would support their fund accounting requirements. With a 31% growth increase in the last five years, Berwick also needed a sophisticated billing system capable of processing over 7,000 statements each month without delay. "We needed a business solution that would solve our fund accounting challenge, handle our monthly billing demand and continue to grow with us," said Bobersky.

The Solution

To solve these business challenges, Berwick partnered with Diversified Technology, an AccountMate Business Partner, and selected AccountMate Software as their business solution based on its ability to handle fund accounting with their current municipal structure.

AccountMate's inherent fund accounting features and use of Microsoft SQL Server as a database provided the scalability to meet Berwick's strategic business requirements right out of the box. The Non-Profit Organization option has specific General Ledger functions, fields and reports that automatically switch to support fund accounting requirements used primarily in non-profit and government business sectors. By structuring General Ledger revenue and expense accounts by funding source, Berwick can closely monitor the business financials of each municipality individually as well as collectively through consolidated reports required by the regional board. AccountMate's built-in fund accounting features offer maximum flexibility, business accountability and government compliance.

Customized reporting enabled specialized budget reports, year-to-year comparisons and multiple-year look back for project comparisons. This did not require modifications to the core AccountMate software so future upgrades will be seamless.

To accommodate the company's sizeable monthly billing demand, Berwick needed a sophisticated billing solution. Designed to work for municipalities, municipal authorities, and utility companies, Diversified Technology used their utility billing solution that integrates directly with AccountMate so Berwick can access customer account records, generate bills and upload all billing records directly into the General Ledger. Authorized employees can look-up, drill-down and respond to account inquiries instantly. This helps create a knowledgeable workforce and providing superior customer service.

The Results

Using Diversified Technology's industry-specific solution for billing functions and AccountMate as their financial management system, Berwick has a complete business management solution for their fund accounting needs.

"The integrated solution of AccountMate and Diversified Technology's customized billing system has resulted in a strong financial management system that supports our business model", says Bobersky. "I expect the accounting system to work smoothly each month, and it does."

"With the availability of source code, the strength of

AccountMate's design and the relationship with our reseller, we transformed the product to fit our unique business needs. Because of our industry niche, no other accounting software package could handle the job."

About Diversified Technology, Inc.

Since 2000, Diversified Technology has provided a wide variety of computer services and business solutions to meet the needs of mid-sized organizations and local government. With an experienced team, AccountMate Business Partner, Diversified Technology provides high quality, customized business applications. Diversified can be reached at (877) 202-0197 or at www.diversifiedtechnology.net.

About AccountMate

Founded in 1984, AccountMate develops and markets fully customizable business management software designed to meet the growing needs of small to medium-sized businesses. Systems range from single user versions to those that support over hundreds of users simultaneously. AccountMate software is available for local installations or cloud deployment. It is distributed exclusively through a worldwide channel of authorized solution providers. AccountMate can be reached at (800) 877-8896 or www.accountmate.com.

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